

INFORMATION TECHNOLOGY

SUPPORT SERVICE

Level I

Unit of Competence:	Install Software Application
Module Title:	Installing Software Application
LG Code:	ICT ITS1 L30 08
TTLM Code:	ICT ITS1 TTLM 0919

Module Title : Installing Software Application

LO1

Information sheet1

Answer Sheet

Self Check 1

I. Choice

1. B
2. C
3. D
4. D
5. C
6. B

Information sheet2

Self Check 2

II. Choice

1. D
2. D
3. A

LO2

Information sheet.1

Answer Sheet

Self Check 1

I. Choice

1. A
2. B
3. D
4. D

Information sheet.2

Answer Sheet

Self Check 2

I. Matching

1. E
2. C
3. A
4. B
5. D

LO3

Information sheet.1

Answer Sheet1

Self Check 1

Choice

1. D
2. C
3. B
4. D
5. A
6. D

Information sheet.2

Answer Sheet2

Self Check 2

Choice

1. A

True or False

1. F

2. T

3. T

Unit of Competence:	Receive and Responded workplace environment
Module Title:	Receive and Responded workplace environment
LG Code:	ICT ITS1 M09 L01 03
TTLM Code:	ICT ITS1 TTLM09 0919

LO1

Information shee.1

Answer Sheet

Self Check 1

I. Choice

1. B
2. D
3. D
4. D

Information shee.2

Answer Sheet

Self Check 2

Choice

1. A
2. B

3. D

4. B

LO2

Information shee.1

Answer Sheet

Self Check 1

Choice

1. D

2. A